

## LEAN/CPI Facilitator and Mentor

**Lean Facilitation experience for Michael “MAQ” Maquet.**

MAQ has been Facilitating Process Improvement activities and teaching Process Improvement techniques since 1992. He was a Quality Improvement Process (QIP) Instructor for 5 years. He was trained in Confronting Difficult Issues and has facilitated numerous Improvement teams as well as organizational Offsites. He learned Lean techniques from Lockheed Martin, the Lean Aerospace Initiative, and self study. He was the first Transformation Chief at Ogden ALC and established the first Air Force Lean training and certification process. He has facilitated numerous Lean team events and mentored Lean Black Belt facilitators. He has been a Guest Speaker at Lean conferences, and has conducted training for very senior members of the Military. MAQ is a retired AF Colonel with 35 years experience in Operations and Logistics. Maq co-authored a book with his son Michael titled Implementing a CPI Culture in June 2008.

### PROCESS IMPROVEMENT EXPERIENCE/QUALIFICATIONS;

- 1992: TQM Team Facilitator and QIP Instructor
- 1992: Trained in Confronting Difficult Issues (CDI)
- 1992 to Present: Facilitator for Process Improvement Teams and offsites
- AUG 2002: Stood up First Air Force Logistics Center Transformation Office
- OCT 2002: Lean Training from Lockheed Martin Aerospace
- FEB 2003: Lean training from Mainstream LLC
- MAY 2003/2004: Lean Symposiums in Robins GA., Guest Speaker in 2004
- AUG 2003: Lean Facilitator Training from Lean Aerospace Initiative (LAI)
  - Built first AF Green Belt Facilitator course with LAI
- OCT 2003/2004: Partners in Business, Excellence in Lean
- JAN 2003-2005: Lean Facilitator Instructor and Coach
- Feb-Nov 2005: Participated on the DoD Process Improvement team to assess service Process Improvement efforts and write the DoD CPI Guide
- Dec 2005-Feb 2007 Was the primary Manager for a base-wide effort to make Pope AFB a self sufficient CPI Organization.
  - Feb 2007: Pope AFB has 23 Level 1 and 4 Level 2 Facilitators and is self-sufficient in conducting CPI activities
- AFSO 21 Certified to Teach the Standard AF Level 1 Facilitator course AF Wide
- Authorized to Mentor and Certify AF Facilitators as Level one Facilitators
- Jan-Jul 2007 Mentor for University of Tenn. Wave 2 MPM training( AF Level 2)
- Continually support/influence AFSO 21 Leadership to Implement CPI AF-wide
- Weber State University Adjunct Faculty member to provide CPI Courses/events
- Worked with HEXCEL company in SLC to perform CPI Events Nov 07
- Co-Authored a Book titled Implementing a CPI Culture in Jun 2008

**Education:** BS in Math, Ops Research form the United States Air Force Academy 1974  
MBA from Golden Gate University 1983

**Experience:** Spent 35years in the Air Force, retiring in 2005 as a Full Colonel.

- Spent 25 Years flying Jet Fighters : T-38, F-111, F-16
- Spent 1998-2002 As the Deputy Director of the Ogden ALC F-16 SPO managing Logistics for the world-wide users of F-16 Fighters.
- Spent 2002-2007 Consulting for DoD on Implementing CPI in the Military

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